

Guidelines

for preserving the security and safety
of Umrah performers

During the holy month of Ramadan 1447 AH



Introduction:

During the month of Ramadan, the high turnout of Umrah performers and worshippers in the Grand Mosque led to a significant increase in the intensity of visitors to the mosque, its courtyards and the roads leading to it. This requires the implementation of traffic measures and procedures to regulate the transfer of Umrah performers and worshippers to the mosque.

Our Goal:

Maintaining your safety, facilitating your performance of Umrah with tranquillity and reassurance.



How to reach the Grand Mosque?

The roads leading to the Grand Mosque are heavily congested with pedestrian traffic for hours before, during, and after prayer times.

Public transport buses:



Use public transportation buses from King Abdulaziz International Airport in Jeddah, or from the parking lots to the public transportation stations in the central area surrounding the Grand Mosque.

Taxis:



Use taxis to reach the nearest location to the Grand Mosque, or the places of residence; as allowed by the pedestrian safety requirements set by the traffic officers at their duty locations.

Train station:



Use the Haramain train from King Abdulaziz International Airport in Jeddah to Rusayfah station in the Holy City.

Shuttle Transportation:



Using public transit services between parking lots within the Holy Capital and between public transit stations in the central area.

Foot traffic:



Walking from residential houses in the central district and surrounding neighborhoods.

Private car:



Using private vehicles by non-Muhrim drivers to transport passengers to the closest location of the Grand Mosque or to their places of residence according to the safety requirements set by the traffic officers on duty to ensure pedestrian safety.

How to access the Grand Mosque in Makkah

when coming for Umrah or prayer during the holy month of Ramadan.

Internal Parkings:



▶ Prince Mutaib road parking



▶ Al-Jamarat parking



▶ Kuday Parking



▶ Al-Rasifa Parking



▶ Al-Zahir Parking



▶ Dugma Al Wabar parking

External Parkings:



▶ Al-Nawariyah parking



▶ Jeddah Expressway



▶ Al-Laith parking



▶ Al-Hada parking



▶ Al-Sharaya parking



To access the location, click on the binary encoding (barcode).

What should you know before heading to the Grand Mosque?

Worshippers are present in the Grand Mosque and its external courtyards for hours before the scheduled prayer times, which results in many of the spaces designated for prayer being filled early, especially during the times of Friday prayer, Maghrib prayer, isha prayer, Tarawih prayer, and Tahajjud prayer during the last ten days of the month of Ramadan.



Illuminated panels

Illuminated signs on the main doors of the Grand Mosque indicate the status of the sites they lead to, and the availability of places for prayer there. Green lighting means the possibility of entry because there are available places, while red lighting indicates that entry is prohibited; because all the sites it leads to are occupied.



Security personnel contribute

In directing Umrah performers and worshippers to places where there are suitable spaces for prayer, Tawaf, and sa'i on all floors of the Grand Mosque and its external courtyards.



For your convenience

Please proceed to the courtyards and areas where space is available to perform the obligatory prayers, Taraweeh, and Tahajjud, following the organizers' instructions to ensure smooth movement during peak times.



Allocate the Mataf area for Tawaf

The Mataf area is allocated for Umrah performers throughout the day, to maintain the safety of Umrah performers to perform their rituals with ease.



To ensure your safety

and facilitate your access to the central area surrounding the Grand Mosque:

Priority for pedestrians:



Security authorities have designated pedestrian routes in the central area and prohibited all vehicles from passing through them. This will continue for several hours before, during, and after prayer times.

Organizing the transportation of Umrah performers and worshippers:



Transportation of Umrah performers and worshippers to the central area surrounding the Grand Mosque and their places of residence is organized using public transport buses from King Abdulaziz International Airport in Jeddah, and from (14) parking lots, including (9) within the holy capital and (5) on the roads leading to it.

Prohibition of Motorcycles and Bicycles:



Unauthorized motorcycles and bicycles are prohibited from using the roads in the central area and its access roads. They are also restricted from entering pedestrian-designated areas, and their use for paid passenger transport is strictly prohibited.

Use of public transportation:



Vehicles driven by Muhrim individuals are required to park at the parking lots at the entrances of Makkah, and to use public transportation to reach their destination.

Removal of violating vehicles:



Vehicles parked in locations affecting pedestrian safety are towed, and traffic violations are recorded against their owners or those authorized to drive.

Guidelines for movement in the Grand Mosque and its courtyards for your safety. Help us take the following into account:

1



Adhere to traffic directions determined by security personnel.

2



Follow the directional movement through the doors of the Grand Mosque as indicated by signage.

3



Avoid obstructing pedestrian movement during prayers and congregating in walkways, courtyards, and roads leading to or within the Grand Mosque.

**Precautionary measures taken
when the Grand Mosque and its external courtyards
become crowded with worshippers and Umrah
performers include:**

Directing the crowds of pilgrims and worshippers who cannot reach the Grand Mosque and its outer courtyards to perform the obligatory prayers only in the places designated for that, such as the mosques near the Grand Mosque and the equipped prayer halls.



Special Tawaf Instructions:

The Mataf area can be accessed through the corridors leading to:

1



King Abdulaziz Gate

2



King Fahad Gate

3



Umrah Gate

4



Al Salam Gate



For your safety...

Do not rush..

- Maintain calm and tranquility while moving, follow the instructions to ensure everyone's safety, and be mindful of elderly persons.
- Avoid rushing to leave immediately after the prayer ends.
- Follow the organizers' instructions while leaving the Grand Mosque and its courtyards to proceed to public transportation stations immediately after the prayer ends.
- Kindly proceed in a smooth and orderly manner to the Tawaf Area after the prayer ends.

For persons with disabilities...

The ground floor has been allocated for people with disabilities except for the Tawaf area. They can also use electric carts on the first floor for Umrah performers whose condition requires the use of carts to perform Tawaf.

Safety requirements necessitate that anyone needing to use the carts must perform Tawaf in them.



For your safety at your place of residence...



Know the location of the nearest emergency exit.



Know the location of the nearest fire extinguisher.



Do not overload electrical outlets.



Avoid storing any flammable materials in your residence.



In case of fire, use the stairs and avoid elevators.



Avoid crowding when using escalators.



Turn off gas and electricity when leaving your residence.



In case of any emergency, follow the instructions of civil defense personnel.



General Instructions..



The instructions stipulate the necessity of obtaining a permit to perform Umrah.



The travel document must be preserved and placed in a safe place.



The instructions require staying away from maintenance or work areas inside and outside the Grand Mosque.



The instructions prohibit the use of electrical sockets (plugs) designated for maintenance work in the Grand Mosque and its courtyards, for personal purposes, in order to avoid an electrical short circuit.



Instructions prohibit tampering with escalators, regular stairs, or trolleys inside the Grand Mosque.



The instructions prohibit tampering with any fire-fighting equipment, such as extinguishers, fire-fighting water hose boxes, or fire alarms.



Children are not allowed to be taken to crowded places in the Grand Mosque for their safety.



Prohibitions



Carrying or bringing weapons and sharp tools of all kinds into the Grand Mosque and its courtyards.



Collect donations for any purpose.



Motorcycles and bicycles entering the courtyards of the Grand Mosque and the roads leading to it in the central area.



Moving luggage and personal belongings to the Grand Mosque and its courtyards, or hanging them on the windows of the Grand Mosque from the inside and outside, or leaving them in the courtyards of the Grand Mosque.



Carrying out any action that affects the peace of mind of Umrah performers and worshipers, their safety, or the requirements to facilitate and ease the performance of tawaf, sa'i, and prayer.



Smoking, begging, or selling in the Grand Mosque and its courtyards.



حَيَّاكُمْ اللهُ
Hayyakum Allah



Thank You